

DHEC Contact Numbers & Emails

Are you being contacted by someone that has questions about COVID-19 or the COVID-19 vaccine?

Here's who can help them (please make a referral):

DHEC COVID-19 Vaccine Information Line: 1-866-365-8110

Staff are available daily from 7 a.m. to 7 p.m.

- Answers to COVID-19 vaccine questions
- Assistance finding vaccine providers and contact information

Care Line: 1-855-472-3432

Staff are available daily from 7 a.m. to 7 p.m.

- Assistance with general questions or concerns about COVID-19 and for help finding missing COVID-19 test results
- Schedule an appointment at DHEC health department for:
 - SC STRONG appointments
 - Family Planning
 - WIC services
 - HIV/STD screening
 - Other services

Missing Test Results

- Callers can be directed to call or transferred to the Care Line
- Or callers can email ACC-Testing-CustomerService@dhec.sc.gov once it has been **more than 3 days** (72 hours) since being tested

Vaccine FAQs

- Find answers to vaccine frequently asked questions at scdhec.gov/vaxFAQ