



Attendees will be encouraged to network and share their ideas and experiences when implementing WPV and other safety programs in healthcare.

**Program Topics Include:**

- **Background** to the development and use of the toolkit and lessons learned from the 5 hospitals that participated in the Oregon Workplace Safety Initiative Workplace WPV Project
- **Understanding Workplace Violence (WPV) in Health Care:** A brief overview of current data and evidence base related to WPV in healthcare; program structure and how WPV program efforts are related to maintaining a culture of worker and patient safety
- **Getting Started:** Collecting, analyzing, and presenting WPV related injury data; securing leadership support for program development; and forming or enhancing your WPV committee.
- **Hazard Identification & Assessment:** Defining the full scope of WPV related issues and risk at your facility through completion of a Gap analysis; staff surveys and safety and security assessment of the facility
- **Developing the WPV Program Plan:** Program elements; policy development; and communication activities to socialize the WPV program
- **Hazard Control and Prevention:** A brief overview will be provided of common WPV prevention and control strategies and tools including building design and safety and security measures; patient assessment tools and protocols for managing and responding to violence; and effective use of security personnel
- **Education and Training:** Developing a comprehensive education plan and knowing what training resources are available
- **Implementing and Evaluating the Program:** recommendations for successful implementation and tool and strategies for program evaluation (outcomes and processes) and ongoing communication of outcomes
- **Key Elements of Program Improvement & Sustainability**

**Who Should Attend?**

Hospitals are encouraged to send small groups of staff who are or will be involved in the development and management of WPV prevention programs. Attendees will participate in group-based work activities with the goal of developing a draft WPV program plan for their facility.

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**Recommended Pre-Work or Prep for Program**

1. Review the Oregon Workplace Safety Initiative Workplace Violence Toolkit
  2. Complete the pre-survey which will be emailed to all registrants
  3. Bring a laptop for taking notes and accessing existing policies or procedures
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## AGENDA

### Day 1

**8:30-9a Registration & Networking Breakfast**

**9-9:15a Welcome & Introductions**

**9:15a-12:30p Workshop Part 1**

- Background to the Oregon WSI project & Toolkit
- Understanding Workplace Violence (WPV) in Health Care
- Getting Started - Define need for or enhancing a WPV program and assessing readiness for change

**12:30-1p Lunch**

**1-4p Workshop Part 2**

- WPV program foundation and management
- Hazard identification (initial and for program measurement)
- Hazard Control and Prevention - Overview of evidence-based engineering, work practice and administrative controls

**4p Adjourn Day 1**

### Day 2

**9-9:30a Networking Breakfast**

**9:30a-12:30p Workshop Part 3**

- Hazard Control and Prevention - Overview of evidence-based engineering, work practice and administrative controls
- Developing and finalizing the WPV Program Plan including:
  - Communication/social marketing plan
  - Education and training for staff and other stakeholders
  - WPV Policy
  - Implementing and Evaluating WPV Program Plan
  - Program Improvement & Sustainability WPV Program Plan

**12:30p Adjourn Day 2**

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## GENERAL INFORMATION

### Registration & Fees

Funding for this program sponsored through the Administration for Strategic Preparedness and Response HPP Program and the four regional South Carolina Healthcare Coalitions. Due to generous funding support, registration is \$50 per person to attend this event. Registration includes breakfast both days, lunch on day 1, and all-day drinks. **Each session is capped at 50 people so register early!**

To register for this or other events, [visit the SCHA calendar of events](#). Select this event and register online.

Registration and payment confirmation will be emailed to registrants after processing. If you experience any problems with registration, contact Kim Wooten at or (803) 237-3028.

#### Substitution/Refund/Cancellation

Any registrant who cannot attend may send a substitute from the same organization by emailing Kim Wooten with the name of the substitute. The registration fee is refundable if SCHA is notified of cancellation 5 business days before the event. No refunds will be issued past this date. No refunds issued for no-shows.

#### Special Dietary Needs

If you have any special dietary needs, contact Kim Wooten.

#### Hotel Information

Registrants attending from outside the Columbia area who will need a hotel are encouraged to book at the following hotels offering SCHA negotiated rates.

##### *[Fairfield Inn Columbia Northwest/Harbison, 320 Columbiana Drive, Columbia 29212](#)*

This hotel is conveniently located behind Columbiana Mall and in walking distance of numerous restaurants. SCHA has a negotiated corporate rate of \$99 per night. Use the booking link to reserve rooms.

##### *[DoubleTree by Hilton Columbia, 2100 Bush River Road, Columbia 29210](#)*

This hotel is conveniently located off Interstate 20 and nearby Saluda Shoals and offers competitive rates for hotel stays. Use booking link to reserve rooms.

#### For More Information

Kim Wooten | [kwooten@scha.org](mailto:kwooten@scha.org)    Beth Morgan | [bmorgan@scha.org](mailto:bmorgan@scha.org)