### APRIL 16-17, 2020

### Hyatt Place + Hyatt House-Historic District

560 King Street, Charleston, SC 29403

# CSR FOR THE CAROLINAS EDUCATIONAL WORKSHOP

## THURSDAY - APRIL 16, 2020

7:30 – 8:30 am	Registration and Continental Breakfast
8:30 – 8:45 am	Welcome, Introductions and Announcements Karen Reeves, BSN, MHHA, FACHE, South Carolina Hospital Association Sandra Pevahouse, CPHQ, HACP, CPHRM Chair, CSR Advisory Board
8:45 – 10:15 am	<b>Behavioral Health Challenges and Updates</b> Suzanne D. Harrison, MPH Joint Commission Resources, Consultant
10:15 – 10:30 am	Break
10:30 - 12:00 pm	<b>Behavioral Health Challenges and Updates</b> Suzanne D. Harrison, MPH Joint Commission Resources, Consultant
12:00 - 1:00 pm	Lunch
1:00 – 2:30 pm	<b>Restraint and Seclusion Challenges</b> Melissa Hager, MSN, BSN, RN Joint Commission Resources, CMS Consultant
2:30 – 2:45 pm	Break
2:45 – 4:15 pm	BREAKOUT #1 – Perinatal Standards/Performance Measures Eric Brown, MD, PhD, CHCQM, CJCP, FABQAURP, FACOG, FACS Joint Commission Resources, Consultant BREAKOUT #2 – Management of Clinical Contracts
	Jill Hiers, MBA, BSN, RN, CJCP, CPHQ, NEA-BC Joint Commission Resources, Consultant
4:15 pm	Announcements and Adjournment
4:30 – 6:00 pm	CSR/SCHA Advisory Board Meeting - Location TBD

## FRIDAY - APRIL 17, 2020

7:30 – 8:30 am	Registration and Continental Breakfast
8:30 – 8:45 am	Announcements
	Sandra Pevahouse, CPHQ, HACP, CPHRM Chair, CSR Advisory Board NCHA/SCHA Updates Karen Reeves, VP Risk Management and Accreditation, SCHA
	Michael Vicario, VP Regulatory Affairs, NCHA
8:45 – 10:15 am	Infection Prevention
	Sylvia Garcia-Houchins, MBA, RN, CIC Director, Infection Prevention and Control Division of Healthcare Improvement, The Joint Commission
10:15 - 10:30 am	Break
10:30 – 12:00 pm	Infection Prevention
	Sylvia Garcia-Houchins, MBA, RN, CIC Director, Infection Prevention and Control Division of Healthcare Improvement, The Joint Commission
12:00 – 1:00 pm	Lunch
1:00 – 2:30 pm	Survey Experience Panel – Q&A
	Greg Billings, Catawba Valley Medical Center Julie Brown, Prisma Health Cynthia Holloman, UNC Johnston Health
2:30 – 3:00pm	Announcements and Adjournment

### **GENERAL INFORMATION**

#### LOCATION & HOTEL RESERVATIONS

Hyatt Place + Hyatt House- Historic District - 560 King Street, Charleston, SC 29403

The room block for CSR for the Carolinas is \$199 a night, single or double. The cut-off date for this room block is March 6, 2020.

Individual reservations can be made by calling Marriott reservations at 1.877.803.7534. The group code is: G-CCEW.

You may also book online: Hyatt Place: <u>https://www.hyatt.com/en-US/group-booking/CHSZH/G-CCEW</u> Hyatt House: <u>https://www.hyatt.com/en-US/group-booking/CHSXH/G-CCEW</u>

#### **REGISTER ONLINE!**

To register, visit the SCHA web calendar, <u>www.scha.org/events</u>, select this meeting and click "register online". A registration and payment confirmation will be emailed directly to you once you complete the registration process.

#### **REGISTRATION FEES**

CSR Member Registration fee: \$230 Non-CSR Member Registration fee: \$380

#### **REGISTRATION & FEES**

Online registration will close 3 business days prior to the meeting. Persons wishing to register after that time must email Erin Watson at ewatson@scha.org.

#### SUBSTITUTION/REFUND/CANCELLATION

Any registrant who cannot attend may send a substitute from the same organization by emailing Erin Watson at ewatson@scha.org with the name of the substitute. The registration fee is refundable if SCHA is notified of cancellation no later than November 8. No refunds issued past this date. No refunds issued for no-shows.

#### WORK TO BE FIT

SCHA is committed to providing a safe and healthy work environment for its employees and guests, compliant with our "Work to be Fit" wellness program. Therefore, policies and standards for tobacco, nutrition, and physical activity have been implemented to support such a culture. Tobacco-SCHA encourages tobacco free people and places so tobacco use is prohibited at SCHA events and on SCHA grounds. Nutrition- SCHA provides a healthy food environment where the healthy choice is the easy choice. Healthy menu items that comply with the healthy food nutrition criteria will be available at each meal service. Please note, sugar sweetened beverages do not comply with the nutrition criteria and will not be readily available. Physical Activity- SCHA encourages the use of scheduled breaks for physical activity (stretching, walking, etc.) to help maintain optimal health. A paved community walking trail is available adjacent to SCHA grounds.

#### SPECIAL DIETARY NEEDS

If you have any special dietary needs, please contact Educational Services at 803.744.3512.

#### SPECIAL NOTE FOR THE DISABLED

The South Carolina Hospital Association wishes to ensure that no individual with a disability is excluded, denied services, segregated or otherwise treated differently from other individuals because of the absence of auxiliary aids and services. If you need any of the auxiliary aids or services identified in the American with Disabilities Act, please write or call Educational Services at 803.744.3512.