



Doubletree by Hilton
199 Haywood Street
Asheville, NC 28801

Foothills Room A/B/C
November 17-18, 2022

Thursday - November 17, 2022 - Foothills Room A/B/C

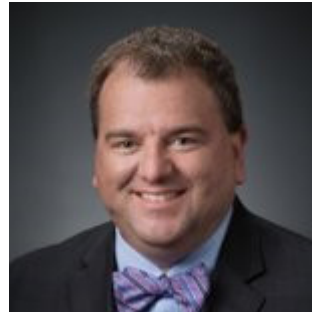
7:30 – 8:30 am	Registration and Continental Breakfast
8:30 – 8:45 am	Welcome, Introductions and Announcements Karen Reeves, BSN, MHHA, FACHE <i>South Carolina Hospital Association</i> Shawna Doran, MSN, RN <i>Chair, CSR Advisory Board</i>
8:45 – 10:15 am	Joint Commission Update Robert Campbell, Pharm D, BCSCP <i>Director, Clinical Standards Interpretation Group</i> <i>Director, Medication Management</i> <i>The Joint Commission</i>
10:15 – 10:30 am	Break
10:30 - 12:00 pm	Joint Commission Update Robert Campbell, Pharm D, BCSCP <i>Director, Clinical Standards Interpretation Group</i> <i>Director, Medication Management</i> <i>The Joint Commission</i>
12:00 - 1:00 pm	Lunch
1:00 – 2:15 pm	Environment of Care/Life Safety/Emergency Management Workplace Violence Lisa Hardesty, MA, CHSP, HEM, CFI-I <i>Director, Global Consulting</i> <i>Joint Commission Resources</i>
2:15 – 2:30 pm	Break
2:30 – 4:00 pm	Environment of Care/Life Safety/Emergency Management Workplace Violence Lisa Hardesty, MA, CHSP, HEM, CFI-I <i>Director, Global Consulting</i> <i>Joint Commission Resources</i>
4:00 pm	Announcements and Adjournment Shawna Doran <i>Chair, CSR Advisory Board</i>
4:15 – 5:30 pm	CSR/SCHA Advisory Board Meeting - TBD

Friday - November 18, 2022 - Foothills Room A/B/C

7:30 – 8:30 am	Registration and Continental Breakfast
8:30 – 8:45 am	Announcements & SCHA Update Karen Reeves, BSN, MHHA, FACHE <i>South Carolina Hospital Association</i> Makeda Harris <i>North Carolina Healthcare Association</i>
8:45 – 10:15 am	Medication Management Update Jeannell Mansur, PharmD, RPh, CJCP, FASHP, FSMSO <i>Joint Commission Resources</i>
10:15 - 10:30 am	Break
10:30 – 11:30 am	Complex Medication Orders Jeannell Mansur, PharmD, RPh, CJCP, FASHP, FSMSO <i>Joint Commission Resources</i>
11:30 am – 12:30 pm	Lunch
12:30 – 2:00 pm	Survey Experience Panel Jane Penny, MSN, RN, CJCP - <i>Moderator</i> PRISMA Health Tuomey – Kim Minton, Karen Cartrett UNC Chatham – Reynolds Dement Novant Health Forsyth – Amy Jones, Olivia Beeson, Amy Asleson Duke University Health System Duke University Hospital – DaVida Clark Duke Regional Hospital – Margie Turner
2:00 – 2:30pm	Announcements, Evaluation, and Adjournment Shawna Doran <i>Chair, CSR Advisory Board</i>

Robert Campbell, PharmD, BCSCP

Clinical Director, Standards Interpretation
Director, Medication Management
The Joint Commission



Dr. Campbell is the Clinical Director of the Standards Interpretation Group (SIG) at TJC. In this role, he is responsible for providing interpretation of TJC standards in all accreditation programs and provides direction and leadership to surveyors and SIG staff. He also participates as a consultant in the development and revision of standards and supports ongoing accreditation services and special projects. Dr. Campbell also serves as the Director of Medication Management for TJC Enterprise where he serves as the subject matter expert for all medication management related topics, including standards. Further, he functions as a TJC Surveyor and Reviewer in the Medication Compounding Certification Program. Dr. Campbell has an extensive background as a healthcare pharmacist and leader. He is a licensed Registered Pharmacist in FL and holds a Six Sigma Green Belt.

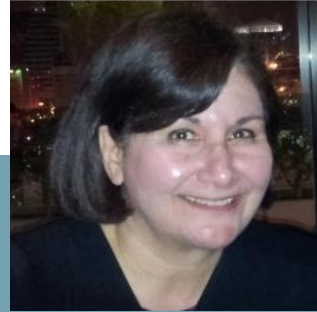


Lisa Hardesty, MA, CFI-I, CHSP, HEM

Director, Global Consulting
Joint Commission Resources, Inc.

Ms. Lisa Hardesty is an experienced health care consultant with numerous years of experience in environment of care and life safety. Ms. Hardesty worked as the Environment of Care and Sustainability Manager at a Malcolm Baldrige National Quality Award winning hospital. During her tenure as safety officer, she was responsible for conducting performance improvement initiatives related to the physical environment. Ms. Hardesty was responsible for significant improvements including upgrading HVAC systems to better support air quality in the surgery department; renovating the pharmacy compounding area to meet USP 797 compliance; restructuring the medical equipment management plan to adopt an alternate equipment management (AEM) program.

Prior to her role at the hospital, Ms. Hardesty provided service-based consulting focused on environmental safety and compliance issues. She consulted for a national Fortune 100 company to build a health care compliance division. Ms. Hardesty also worked with numerous health systems to improve compliance by developing a standardized approach for conducting surveys, writing action plans, and establishing metrics for monitoring sustainability.



Jeannell Mansur, PharmD, RPh, CJCP, FASHP, FSMSO

Principal Consultant
Joint Commission Resources

Dr. Mansur is the Practice Leader for Medication Management and Safety for Joint Commission Resources and Joint Commission International. She provides direction to hospital leaders on medication safety design, medication system optimization and technology implementation to support patient safety and effectiveness. She has been recognized by the designation of Fellow with the American Society of Health-System Pharmacists and the American Society for Medication Safety Officers. She is a voting member of the United States Pharmacopeial (USP) Convention.

Dr. Mansur has completed training with IHI in medication safety. She has extensive experience in clinical, operational and management hospital pharmacies and informatics. Dr. Mansur has consulted, published, and presented domestically and internationally including Europe, Asia, Africa, Central America, South America, the Far East, and the Middle East.

Dr. Mansur holds several certifications. She received her Bachelor of Science in Pharmacy at the University of Michigan and her Doctor of Pharmacy at Wayne State University.

2022 CSR Fall Conference Objectives

At the conclusion of this program, participants will be able to:

1. Describe EC/LS & EM topics for 2022
2. Verbalize problematic standards and how to overcome them

Additional, session-specific objectives are as follows:

SIG Update and any hot topics along with problematic standards ~ Frequently cited standards, strategies for overcoming the RFI's.

Speaker: Robert Campbell, Joint Commission

At the conclusion of this program, participants will be able to:

- Verbalize frequently cited and problematic Joint Commission Standards.
- Identify practical strategies for overcoming RFI's.
- List Hot Topic's and focuses with The Joint Commission

Environment of Care/ Life Safety/ Emergency Management update; including Workplace Violence

Speakers: Lisa Hardesty, Joint Commission Resources

At the conclusion of this program, participants will be able to:

- Verbalize frequently cited standards for the Emergency Management (EM) changes/revisions that were effective July 2022.
- Discuss the Environment of Care/ Life Safety (EOC/LS) updates and commonly cited standards.
- Review current issues and updates on Workplace Violence

Joint Commission Medication Management Update for 2022- Strategies for Success

Speaker: Jeannell Mansur, Joint Commission Resources

At the conclusion of this program, participants will be able to:

- List recent clarifications and allowances announced by the Joint Commission and new changes for 2023
- Describe strategies to comply with the most frequently scored medication-related standards
- Discuss strategies for compliance with top challenging areas for sterile compounding
- Describe changes to the antimicrobial stewardship requirements

Complex Orders- Compliance with Joint Commission Requirements

Speaker: Jeannell Mansur, Joint Commission Resources

At the conclusion of this program, participants will be able to:

- List standards that might be cited with problematic medication orders
- List examples of complex orders
- Describe the 3 new allowances announced for titration orders
- Discuss strategies for titration orders to better support compliance
- Provide new interpretations for other types of complex orders

Survey Experience Panels

At the conclusion of this program, participants will be able to:

- Identify at least one best practice for the TJC survey preparation process to include Environment of Care/Life Safety and Pharmacy/Medication Management

MEMBERSHIP

This workshop is limited to members of the CSR for the Carolinas program. If you need to check the status of your membership, or are interested in more information, please contact the CSR for the Carolinas' consultant, Jane Penny JPenny@jcrinc.com.

REGISTRATION

To register, visit the SCHA web calendar, www.scha.org/events, select this meeting and click "register online". A registration and payment confirmation will be emailed directly to you once you complete the registration process. The registration fee for this meeting is \$250.

Online registration will close 3 business days prior to the meeting. Persons wishing to register after that time must email Morgan Bowne at mbowne@scha.org.

HOTEL ACCOMODATIONS

This meeting will be held in Asheville, North Carolina at the Doubletree by Hilton (199 Haywood Street, Asheville, NC 28801). The room block rate is \$189/night for the nights of Wednesday (11/16) and Thursday (11/17). Please register and book your hotel rooms early in order to receive this rate. If you would like to extend your stay after the meeting, the room block rate is available for a limited number of rooms on the nights of Friday 11/18 and Saturday 11/19. The reservation deadline is October 17, 2022. [Click here](#) to register online. To secure reservations over the phone, you may call 1-866-568-0896 and reference CSR for the Carolinas 2022 Conference
SRP Code: CSR.

SUBSTITUTION/REFUND/CANCELLATION

Any registrant who cannot attend may send a substitute from the same organization by emailing Morgan Bowne at mbowne@scha.org with the name of the substitute. The registration fee is refundable if SCHA is notified of cancellation no later than November 9. No refunds will be issued past this date. No refunds issued for no-shows.

CONTINUING EDUCATION

The South Carolina Hospital Association is an approved provider of continuing nursing education by the South Carolina Nurses Association, an accredited provider by the American Nurses Credentialing Center's Committee on Accreditation. Participants who attend the conference and complete an evaluation will receive 9.7 CNE contact hours. Continuing education units have been applied for through ASHE for CHFM & CHC credits. Continuing Education Certificates for proof of attendance will be issued to all registrants attending this event upon completion of the online program evaluation. Pharmacy credits have also been applied for and will be reflected on certificates of attendance.

SPECIAL DIETARY NEEDS

If you have any special dietary needs, please contact Morgan Bowne at 803.744.3516.

SPECIAL NOTE FOR THE DISABLED

The South Carolina Hospital Association wishes to ensure that no individual with a disability is excluded, denied services, segregated or otherwise treated differently from other individuals because of the absence of auxiliary aids and services. If you need any of the auxiliary aids or services identified in the American with Disabilities Act, please call 803.744.3516.