

SCASHRM+AHQ

SC CHAPTER OF AMERICAN SOCIETY OF HEALTHCARE RISK MANAGEMENT +HEALTHCARE QUALITY

SC ASHRM + AHQ Virtual Coffee & Conversation TJC & DNV Survey Readiness

September 22, 2023 – 9:30 am – 10:30 am

Target Audience

Risk Managers

In House Council

Defense Attorneys

Patient Safety Officers

Quality Directors & Managers

Nurse Leaders

Physician Leaders

Human Resources

Physician Office Managers

Safety Officers

Compliance Officers

Health System Pharmacists

Overview

This education activity will address the common findings cited and focus areas for The Joint Commission, (TJC), & Det Norske Veritas, (DNV) hospital surveys in South Carolina Hospitals. We will discuss what has worked, what has not, and lessons learned.

Learning Objectives:

- Review areas of focus common to the 2022/2023 TJC & DNV surveys
- Discuss how collaboration between organizations and departments can help mitigate survey finding risks.
- Recognize some pitfalls and struggles common to Survey Readiness.

Faculty: Sarita Franks, BSN, RN, CPHQ

Sarita Franks is the Provider Quality and Peer Review Coordinator for Lexington Medical Center. In this role, she is responsible for the coordination and oversight of the provider quality and peer review programs for the acute care and ambulatory network at Lexington Medical Center. Sarita has over 40 years of healthcare experience with 20 of those years in healthcare quality. She is certified as a Professional in Healthcare Quality since 2014 and has served in many SCAHQ and now SCASHRM + AHQ board positions, committees and task forces. Sarita is currently the President of SCASHRM + AHQ.

Continuing Education:

Certified Professional in Health Risk Management

This program has been submitted for a total of 1.0 contact hours of continuing education credit toward fulfillment of the requirements of ASHRM designations of Fellow (FASHRM) and Distinguished Fellow (DFASHRM) and towards Certified Professional in Healthcare Risk Management (CPHRM) renewal.

ACCREDITED CONTINUING EDUCATION

Accreditation Statement



In support of improving patient care, this activity has been planned and implemented by AXIS Medical Education and South Carolina Hospital Association. AXIS Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

Credit Designation for Nursing

AXIS Medical Education designates this continuing nursing education activity for 1.0 contact hour.

Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.

Disclosure of Relevant Financial Relationships

AXIS Medical Education requires faculty, instructors, authors, planners, directors, managers, peer reviewers, and other individuals who are in a position to control the content of this activity to disclose all personal financial relationships they may have in the past 24 months with ineligible companies. An ineligible entity is any organization whose primary business is producing, marketing, selling, re-selling, or distributing healthcare products used by or on patients. All relevant financial relationships are identified and mitigated prior to initiation of the planning phase for an activity.

AXIS has mitigated and disclosed to learners all relevant financial relationships disclosed by staff, planners, faculty/authors, peer reviewers, or others in control of content for this activity. Disclosure of a relationship is not intended to suggest or condone bias in any presentation but is made to provide participants with information that might be of potential importance to their evaluation of a presentation or activity. Disclosure information for faculty, authors, course directors, planners, peer reviewers, and/or relevant staff is provided with this activity.

The faculty, **Sarita Franks, BSN, RN, CPHQ**, reported no relevant financial relationships or relationships they have with ineligible companies of any amount during the past 24 months.

The **directors, planners, managers, and peer reviewers** reported the following financial relationships they have with any ineligible company of any amount during the past 24 months:

Name of Planner/Manager/Reviewer	Reported Financial Relationship
Kim Wooten	Nothing to disclose
Holly M. Hampe, DSc., RN, MHA, MRM, CPHQ	Nothing to disclose
Dee Morgillo, MEd., MT(ASCP), CHCP	Nothing to disclose

Disclaimer

Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications, or other courses of diagnosis or treatment discussed in this activity should not be used by clinicians without evaluation of patient conditions and possible contraindications on dangers in use, review of any applicable manufacturer's product information, and comparison with recommendations of other authorities.

Requirements for credit:

- Attend/participate in the educational activity and review all course materials.
- Complete the CE Attestation form online by **11:59 pm ET October 22, 2023**. Instructions will be provided. If you do not enter the online portal by the above date, you will not be able to retrieve your statement of participation.
- Upon successful completion of the online form, your statement of completion will be presented to you to print.

GENERAL INFORMATION:

Registration & Fees

This session is open to current paid members of SC ASHRM+AHQ only at no cost. To register for this or other meetings, visit the [SCHA web calendar of events](#), select this event, view the agenda, and register online. If you would like to join or re-new your membership, [click here](#). Membership will be verified by SCHA staff.

A registration and payment confirmation will be emailed directly to you once you complete the registration process. **You will receive an email from Kim Wooten, kwooten@scha.org with the webinar login information a couple of days before the event. Please do not share the link, as it is unique to your registration.**