

ZERO HARM

2021 Frequently Asked Questions

- 1. Can we apply for the Drive to Zero Harm Excellence Award if my facility does not qualify for clinical awards?**

Yes, your facility may still be recognized for individual categories that demonstrate your commitment to highly reliable care delivery.

- 2. What are the new timeframes for the clinical award categories?**

We have revamped our initiative in 2021 and DHEC is only validating 12-month periods going forward. During the 2020 Zero Harm campaign, we announced that after 2020, no historical timeframes would be awarded. We are excited for the new changes to our program and know that the process will be much more efficient for applicants and partners.

- 3. What is the new timeframe for the clinical awards?**

DHEC will validate NHSN data from January 1, 2020 to December 31, 2020.

- 4. Why is the Zero Suicide section weighted higher than other categories for the Drive to Zero Harm Excellence Award?**

Suicide prevention is one of our Board-approved Live Healthy Priorities. We also understand that training and education takes time and resources. We want our hospitals to be positioned to take on the challenge with this measure and have intentionally weighted this measurement heavier than other areas of Zero Harm work.

- 5. When will the portal open and for how long?**

The portal will open in June and remain open for approximately eight weeks. Members of the Zero Harm network will receive a series of communications with portal information and a direct link to the portal will be provided on the [Zero Harm Program](#) webpage.

6. How will my facility be notified about the status of our Drive to Zero Harm Excellence Award application?

The facility POC that submitted the application will receive an email communication before we finalize the awards confirming the validated point value of your application. If a portion of the criteria cannot be validated, we will review other potential opportunities to meet the point requirement.

7. How are we going to celebrate our successes this year?

Due to COVID-19 last year, SCHA sent out congratulatory boxes to each facility. We also recognized the hospitals at the virtual TAP conference. We have a dedicated web page on our SCHA site that displays winners by areas and shared the awards with the press and on social media. We are in current discussions with the team regarding how we will celebrate this year.

8. Will my CEO get a chance to know about our facility awards?

At the end of the application process, you will have the opportunity to enter the email of your CEO to be copied. Additionally, the official award notification email will be sent to the facility POC that submitted the application and the CEO.

9. Who should I contact with questions?

Contact Amanda Hiers (ahiers@scha.org) for information related to Zero Harm, including program additions and portal assistance.

10. Are there other opportunities to learn more about SCHA's Zero Harm work?

Yes, please sign up to receive our quarterly Zero Harm Newsletter by contacting Amanda Hiers (ahiers@scha.org) and visit [SCHA's Zero Harm webpage](#).