Email or newsletter templates  
**DRAFT 7-13-21**

Hospital employees

We are reassessing many pandemic protocols that were necessary to protect patients and staff from infection and help prevent the spread of COVID-19. One result is that we have decided to adjust visitation policies effective \_\_\_\_\_\_\_\_\_.

We know that severely restricting visitation created hardships for patients, families and staff. But we also observed benefits from having fewer people on the floors, such as quiet time for patients to rest, a more peaceful work environment, and improved security.

In developing new general visitation policies, we considered lessons learned during the pandemic, input from our care team, and resources provided by the South Carolina Hospital Association to help guide hospitals in reassessing visitation and access policies.

The new policies – first and foremost - will ensure the safety, privacy and quality care of our patients while supporting family members and support persons who are involved in the patient’s care. We will encourage social visitors to limit visits and consider other options such as virtual chats, phone calls and post-hospitalization visits.

Many areas of the hospital will have different visitation guidelines, as will COVID-19 or other patients requiring isolation. The comprehensive visitation plan is available at \_\_\_\_\_\_\_\_\_\_\_\_\_.

We will continue to monitor guidance of health officials throughout the pandemic and may readjust visitation depending on the situation.

As always, we will need your help in communicating visitation policies to patients and guests. Please let me know if you have questions or need more information.

Volunteers, clergy and community partners

We are reassessing many pandemic protocols that were necessary to protect patients and staff from infection and help prevent the spread of COVID-19. One result is that we have decided to adjust visitation policies effective \_\_\_\_\_\_\_\_\_.

In developing new general visitation policies, we considered lessons learned during the pandemic, input from our care team, and resources provided by the South Carolina Hospital Association to help guide hospitals in reassessing visitation and access policies.

The new guidelines – first and foremost - will ensure the safety, privacy and quality care of our patients while supporting family members and support persons who are actively involved in the patient’s care.

We encourage social visitors to make very brief visits, use virtual options, or wait until the patient has been discharged, when – as you know – patients often need more help with meals, errands and transportation. Visitors can be an important part of the post-hospitalization recovery process.

Many areas of the hospital will have different visitation policies, as will COVID-19 or other patients requiring isolation. The comprehensive visitation plan is available at \_\_\_\_\_\_\_\_\_\_\_\_\_.

We will continue to monitor guidance of health officials throughout the pandemic and may readjust visitation depending on the situation.

As always, we appreciate your support of our visitation policies. Please let me know if you have questions or need more information.

General audience/webpage copy

Effective \_\_\_\_\_\_\_\_, we are modifying visitation policies that were put into place because of the COVID-19 pandemic. Our goal is to ensure the best possible care for our patients while supporting involvement of their families and support partners.

The visitation policies – first and foremost - will ensure the safety, privacy and quality care of our patients while supporting family members and support persons who are involved in the patient’s care. We encourage social visitors to limit visits and consider other options such as virtual chats, phone calls and post-hospitalization visits.

Many areas of the hospital will have different visitation policies, as will COVID-19 or other patients requiring isolation. We will continue to monitor guidance of health officials throughout the pandemic and may readjust visitation depending on the situation.

The comprehensive visitation plan is available at \_\_\_\_\_\_\_\_\_\_\_\_\_.