

## 2024 Resources and Metrics Guide

The **Drive to Zero Workplace Violence Award**, part of SCHA's Zero Harm Priority Awards, is given in partnership with Antum Risk and recognizes facilities who are embracing Zero Harm through the adoption of specific Workplace Violence prevention strategies during July 1, 2023 – August 14, 2024.

Please note: All attested information will be reviewed and validated. You may be asked to provide additional information.

If your hospital did not win the Drive to Zero Workplace Violence Award in 2023, you must attest to all components of at least four categories AND provide two "Best Practices".

If your hospital received the Drive to Zero Workplace Violence Award in 2023, you must attest to all components of all five categories AND provide two "Best Practices"

### COLLABORATION

- Participation in the SCHA/Antum Risk Workplace Violence Collaborative. This includes:
  - Signed Participation Agreement
  - Signed Data Use Agreement
  - Completed Organizational Assessment
  - Submission of workplace violence incident data
- Partnership with local law enforcement (participation in drills, regular meetings, etc.)

### WRITTEN PROGRAM

- Comprehensive written workplace violence program
- Annual review of written workplace violence program
- Written workplace violence program includes criteria for inclusion of an after-action review for incidents

### TRAINING

- Workplace violence drills are conducted annually and involve staff from all levels of the organization
- Mandatory staff education on the written plan upon hire and annually
- Staff in high-risk areas receive additional annual workplace violence training above what general employees receive

## RESPONSE

- Designated group of responders to provide assistance and support in de-escalation and physical safety
- Designated group to provide medical care and counseling for affected staff
- Information from after-action review is shared with staff involved in incident

## PATIENT EVALUATION

- Patients with a history of staff assault are identified and communicated to appropriate staff
- Established protocols for the application of restraints (chemical, manual, and device)
- All patients assessed for agitation level (interviewing, screening tool, etc.)

## Best Practices

Describe two (2) innovative workplace violence best practices that your hospital has developed and implemented.

For more information, please visit <https://www.zeroharmsc.org>